

 **This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at <https://eoc.anthem.com/eocdps/aso> or by calling 1-877-814-9709.

Important Questions	Answers	Why this Matters:
<p>What is the overall <u>deductible</u>?</p>	<p>\$2,500 Individual/\$5,000 Family for In-Network Providers. \$2,500 Individual/\$5,000 Family for Out-of-Network Providers. Does not apply to In-Network Preventive Care. In-Network Provider and Out-of-Network Provider deductibles are combined. Satisfying one helps satisfy the other.</p>	<p>You must pay all the costs up to the deductible amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the deductible starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the deductible.</p>
<p>Are there other <u>deductibles</u> for specific services?</p>	<p>No.</p>	<p>You don't have to meet deductibles for specific services, but see the chart starting on page 2 for other costs for services this plan covers.</p>
<p>Is there an <u>out-of-pocket limit</u> on my expenses?</p>	<p>Yes. \$4,000 Individual/\$6,850 Individual on a Family contract/\$8,000 Family for In-Network Providers. \$4,000 Individual/\$8,000 Family for Out-of-Network Providers. In-Network Provider and Out-of-Network Provider out-of-pocket are combined. Satisfying one helps satisfy the other.</p>	<p>The out-of-pocket limit is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.</p>
<p>What is not included in the <u>out-of-pocket limit</u>?</p>	<p>Services deemed not medically necessary by Medical Management and/or Anthem, Penalties for non-compliance, Out-of-Network Human Organ and Tissue Transplant Services, Premiums, Balance-billed charges and Health care this plan doesn't cover.</p>	<p>Even though you pay these expenses, they don't count toward the out-of-pocket limit.</p>
<p>Is there an overall annual limit on what the plan pays?</p>	<p>No.</p>	<p>The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.</p>

Questions: Call 1-877-814-9709 or visit us at www.anthem.com.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.ccjio.cms.gov or call 1-877-814-9709 to request a copy.

Important Questions	Answers	Why this Matters:
Does this plan use a <u>network of providers</u> ?	Yes. Blue Access PPO. See www.anthem.com or call 1-877-814-9709 for a list of In-Network Providers.	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .
Do I need a referral to see a <u>specialist</u> ?	No. You don't need a referral to see a specialist.	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 6. See your policy or plan document for additional information about excluded services .



- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use In-Network **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use an In-Network Provider	Your Cost If You Use an Out-of-Network Provider	Limitations & Exceptions
If you visit a health care <u>provider's office</u> or clinic	Primary care visit to treat an injury or illness	20% Coinsurance	40% Coinsurance	-----none-----
	Specialist visit	20% Coinsurance	40% Coinsurance	-----none-----
	Other practitioner office visit	Chiropractor 20% Coinsurance	Chiropractor 40% Coinsurance	Chiropractor Coverage is limited to 12 visit maximum per Benefit Period combined In-Network and Out-of-Network Providers. Acupuncturist is not covered -----none-----
	Preventive care/screening/immunization	No Cost Share	40% Coinsurance	Hearing Exam (Routine) and Vision Exam (Routine): Not Covered for In-Network and Out-of-Network Providers.

Common Medical Event	Services You May Need	Your Cost If You Use an In-Network Provider	Your Cost If You Use an Out-of-Network Provider	Limitations & Exceptions
<p>If you have a test</p>	<p>Diagnostic test (x-ray, blood work)</p>	<p>Lab - Office 20% Coinsurance X-Ray - Office 20% Coinsurance</p>	<p>Lab - Office 40% Coinsurance X-Ray - Office 40% Coinsurance</p>	<p>Failure to obtain pre-certification may result in non-coverage or reduced benefits for the below services: Diagnosis of Sleep Disorders, Gene Expression Profiling for Managing Breast Cancer Treatment and Genetic Testing for Cancer Susceptibility.</p>
	<p>Imaging (CT/PET scans, MRIs)</p>	<p>20% Coinsurance</p>	<p>40% Coinsurance</p>	<p>Failure to obtain pre-certification may result in non-coverage or reduced benefits for the below service: MRI Guided High Intensity Focused Ultrasound Ablation of Uterine Fibroids.</p>
<p>If you need drugs to treat your illness or condition</p> <p>More information about prescription drug coverage is available at www.express-scripts.com or call 1-877-941-5241.</p>	<p>Tier 1 - Typically Generic</p>	<p>\$10 copay/ retail \$20 copay/mail</p>	<p>Not covered</p>	<p>Retail is limited to a 30 day supply Mail order is limited to a 90 day supply Benefit applies deductible and accumulates to out of pocket maximum.</p>
	<p>Tier 2 - Typically Preferred / Formulary</p>	<p>Retail: 20%, min \$30, max \$50 Mail: 20%, min \$60, max \$100</p>	<p>Not covered</p>	<p>Retail is limited to a 30 day supply Mail order is limited to a 90 day supply Benefit applies deductible and accumulates to out of pocket maximum.</p>
	<p>Tier 3 - Typically Non-Preferred / Non-Formulary</p>	<p>Retail: 40%, min \$50, max \$70 Mail: 40%, min \$100, max \$140</p>	<p>Not covered</p>	<p>Retail is limited to a 30 day supply Mail order is limited to a 90 day supply Benefit applies deductible and accumulates to out of pocket maximum.</p>

Common Medical Event	Services You May Need	Your Cost If You Use an In-Network Provider	Your Cost If You Use an Out-of-Network Provider	Limitations & Exceptions
	Tier 4 - Typically Specialty Drugs	40% min \$75, max \$150	Not covered	Retail and mail order prescription are limited 30-day supply. Benefit applies deductible and accumulates to out of pocket maximum.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% Coinsurance	40% Coinsurance	-----none-----
	Physician/surgeon fees	20% Coinsurance	40% Coinsurance	-----none-----
If you need immediate medical attention	Emergency room services	20% Coinsurance	20% Coinsurance	Failure to obtain pre-certification for Emergency Admissions (Requires Plan notification no later than 2 business days after admission) may result in non-coverage or reduced benefits.
	Emergency medical transportation	20% Coinsurance	20% Coinsurance	-----none-----
	Urgent care	20% Coinsurance	20% Coinsurance	-----none-----
If you have a hospital stay	Facility fee (e.g., hospital room)	20% Coinsurance	40% Coinsurance	-----none-----
	Physician/surgeon fee	20% Coinsurance	40% Coinsurance	-----none-----

Common Medical Event	Services You May Need	Your Cost If You Use an In-Network Provider	Your Cost If You Use an Out-of-Network Provider	Limitations & Exceptions
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	Mental/Behavioral Health Office Visit 20% Coinsurance Mental/Behavioral Health Facility Visit - Facility Charges 20% Coinsurance	Mental/Behavioral Health Office Visit 40% Coinsurance Mental/Behavioral Health Facility Visit - Facility Charges 40% Coinsurance	-----none-----
	Mental/Behavioral health inpatient services	20% Coinsurance	40% Coinsurance	-----none-----
	Substance use disorder outpatient services	Substance Abuse Office Visit 20% Coinsurance Substance Abuse Facility Visit - Facility Charges 20% Coinsurance	Substance Abuse Office Visit 40% Coinsurance Substance Abuse Facility Visit - Facility Charges 40% Coinsurance	-----none-----
	Substance use disorder inpatient services	20% Coinsurance	40% Coinsurance	-----none-----
If you are pregnant	Prenatal and postnatal care	20% Coinsurance	40% Coinsurance	-----none-----
	Delivery and all inpatient services	20% Coinsurance	40% Coinsurance	Failure to obtain pre-certification may result in non-coverage or reduced benefits for OB delivery stays beyond the Federal Mandate minimum LOS (including newborn stays beyond the mother's stay).

Common Medical Event	Services You May Need	Your Cost If You Use an In-Network Provider	Your Cost If You Use an Out-of-Network Provider	Limitations & Exceptions
If you need help recovering or have other special health needs	Home health care	20% Coinsurance	40% Coinsurance	Private duty nursing limited to 82 visits per Benefit Period and 164 visits per Lifetime.
	Rehabilitation services	20% Coinsurance	40% Coinsurance	Coverage is limited to 25 visits per Benefit Period for each Physical Therapy, Occupational Therapy and Speech Therapy combined In-Network and Out-of-Network Providers.
	Habilitation services	20% Coinsurance	40% Coinsurance	Habilitation visits count towards your Rehabilitation limit.
	Skilled nursing care	20% Coinsurance	40% Coinsurance	Coverage is limited to 100 days per Benefit Period combined In-Network and Out-of-Network Providers.
	Durable medical equipment	20% Coinsurance	40% Coinsurance	Pre-certification may be required.
	Hospice service	20% Coinsurance	20% Coinsurance	-----none-----
If your child needs dental or eye care	Eye exam	No Cost Share	40% Coinsurance	Limited to vision screening at physician office
	Glasses	Not Covered	Not Covered	-----none-----
	Dental check-up	Not Covered	Not Covered	-----none-----

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Hearing aids
- Routine foot care (Unless you have been diagnosed with diabetes.)
- Cosmetic surgery
- Infertility treatment
- Weight loss programs
- Dental care (Adult)
- Long-term care

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric surgery
- Private-duty nursing (Covered only in Home. Coverage is limited to 82 visits per Benefit Period and 164 visits per Lifetime.)
- Routine eye care (Adult)
- Chiropractic care
- Most coverage provided outside the United States. See www.bcbs.com/bluecardworldwide

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a premium, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-877-814-9709. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact:

Anthem BlueCross BlueShield
ATTN: Appeals
P.O. Box 105568
Atlanta, GA 30348-5568

State of Indiana Department of Insurance
311 W. Washington Street, Suite 300,
Indianapolis, Indiana 46204
(800) 622-4461 or (317) 232-2395

Prescription Drugs:
Express Scripts
1-877-841-5241

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.” **This plan or policy does provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

Language Access Services:

Si no es miembro todavía y necesita ayuda en idioma español, le suplicamos que se ponga en contacto con su agente de ventas o con el administrador de su grupo. Si ya está inscrito, le rogamos que llame al número de servicio de atención al cliente que aparece en su tarjeta de identificación.

如果您是非會員並需要中文協助，請聯絡您的銷售代表或小組管理員。如果您已參保，則請使用您 ID 卡上的號碼聯絡客戶服務人員。

Kung hindi ka pa miyembro at kailangan ng tulong sa wikang Tagalog, mangyaring makipag-ugnayan sa iyong sales representative o administrator ng iyong pangkat. Kung naka-enroll ka na, mangyaring makipag-ugnayan sa serbisyo para sa customer gamit ang numero sa iyong ID card.

Doo bee a'tah ni'liigoo ei dooda'i, shikaa adoolwol iinizinigo t'aa diné k'ejigo, t'aa shoodi ba na'alnihi ya sidahi bich'i naabidilkiid. Ei doo biigha daago ni ba'nija'go ho'aalagii bich'i hodiilni. Hai'daq iini'taago eiya, t'aa shoodi diné ya atah halne'igii ni beesh bee hane'i wolta' bi'ki si'niiligii bi'kehgo bich'i hodiilni.

To see examples of how this plan might cover costs for a sample medical situation, see the next page.

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays: \$3,920
- Patient pays: \$3,620

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:

Deductibles	\$2,500
Copays	\$20
Coinsurance	\$950
Limits or exclusions	\$150
Total	\$3,620

Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays: \$2,360
- Patient pays: \$3,040

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$2,500
Copays	\$240
Coinsurance	\$220
Limits or exclusions	\$80
Total	\$3,040

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network providers. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

- ✗ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

- ✗ **No.** Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

- ✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

- ✓ **Yes.** An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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